

ETHICAL STANDARDS & CORE VALUES

As volunteers, interns, staff, and representatives of Fort Bend Women's Center we have the responsibility to uphold the highest ethical standards in order to retain the confidence of those we help, as well as retain the trust and credibility of our stakeholders and community. We must understand the legal framework that we are operating in and follow the code.

- **CONFIDENTIALITY** - We will respect the principle of confidentiality by not disclosing any private information acquired at FBWC and any information disclosed by those we serve. We never exchange personal contact information with clientele or provide any services outside the scope and mission.
- **INCLUSIVITY**- We will value and embrace diversity in all aspects of FBWC activities and respect others without regard to race, color, religion, sex, national origin, age, disability, sexual orientation, or political affiliation.
- **HONESTY**- We thrive when we can trust one another. We always want to do the right thing because we believe in the mission and share the values of FBWC.
- **INTERNAL COMMUNICATION** - We depend on each other to produce the best work we can and value open and respectful communication.
- **RESPECT**-We all deserve to work in an environment where we are treated with dignity and respect.

CORE VALUES - SPIRIT

SERVICE -	We will do whatever it takes to serve survivors and their kids. We are here to serve through compassion, empowerment, and advocacy. We will walk beside you along your road to safety and independence.
PASSION -	We are passionate about helping survivors live free of abuse and preventing domestic and sexual violence into the future. We are dedicated to the families we serve and will go the extra mile to help them achieve safety and independence. It can be done!!
INTEGRITY-	We always do what we say we will do for the people we serve. We use funds exactly as our funders have specified.
RESPECT -	We take survivor confidentiality and safety very seriously. We have respect for the people we serve and for our customers, donors and coworkers. We expect the best from ourselves and all with whom we interact.
INNOVATION -	We are open and responsive to new ideas and have the flexibility to incorporate those ideas into our culture. We are forward-thinking and creative in our interactions with survivors, customers and the community. We empower our coworkers and volunteers to bring up new ideas and approaches to accomplish our mission.
TEAMWORK -	We work together within our agency and the community for the needs of survivors and their children. We never say, "it's not my job".